

Warranty Program

We have the old-fashioned value that the customer should always feel like they got what they paid for. This means that with Speech Privacy Systems you get:
No catches, no loopholes, no headaches. Just guaranteed results.

All parts and components of the system recommended by Speech Privacy Systems are warranted for five (5) years from the date of delivery. At its option Speech Privacy Systems will repair or replace components without charge. This warranty can be extended by purchasing an extended warranty. It is exclusive and in lieu of all other warranties, written, oral, express, or implied. Speech Privacy Systems disclaims the implied warranties of merchantability and fitness for a particular purpose.

Speech Privacy Systems is not liable for special incidental or consequential damages that may result from any aspect or use of the system. Speakers/Emitters will be free from defects in material or workmanship and will function under normal use and service in accordance with specifications for five (5) years. Speech Privacy Systems electronic components will be free from defects in material or workmanship and will function under normal use and service in accordance with specifications for five years.

> Warranty Limitations:

- Warranty begins at date of original purchase.
- Warranty applies only to use in country for which appropriate government compliance is noted on the controller.

> Warranty is VOID if:

- Serial plate is defaced.
- Product has defect or damage due to alteration, connection to an improper electrical supply, shipping & handling, accident, fire, natural disaster or other conditions beyond the control of Speech Privacy Systems.
- Product is improperly installed or applied

> Warranty Claims:

- During the five (5) year warranty period, the buyer may apply directly to Speech Privacy Systems for a repair action # (RA#). Upon obtaining a RA#, the defective Speech Privacy Systems component(s) may be shipped to Soft dB. Repaired or new component(s) will be shipped back by Soft dB, generally within 5 business days.
- If components are purchased from a dealer other than Speech Privacy Systems, the buyer is obliged to submit the request to the dealer. Dealers should follow a similar process as above.



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No Loopholes,
No Headaches.
Just Guaranteed Results.

In no event shall Speech Privacy Systems be liable for incidental or consequential damages.

This warranty provides specific legal rights, and there may be others that vary from state to state or in the country of compliant use. Therefore, certain additional exclusions may apply.

Learn more at www.SpeechPrivacySystems.com

1100 Jupiter, Suite 121
Plano, TX 75074, United States
T 866-55QUIET
F 972-526-5333
Sales@SpeechPrivacySystems.com

